

Dear 2014 & 2015 All Graduates,

Greetings from CVR College of Engineering!

Please find below the selection process for HP - Global Service Desk position.

**Date of Recruitment: 26th April 2015**

**Reporting time 9:00 AM**

**Selection Process:**

- Round 1 - Just A Minute (JAM) session
- Round 2 - Written Test
- Round 3 - Technical Interviews
- Round 4 - HR Interview

**Compensation:** INR 2,40,000 Per year + Allowances

**Job Location:** Bangalore, India.

**Job Description:**

- Troubleshooting Hardware / Networking / OS related queries of our global customers Over Phone which involves working in different time zones.
- Take calls from Global customers and initiate the right response to them, positively and professionally Deal with a wide range of products using a powerful information database.
- Provide remote solutions to problems, probe problems and explain the solution in such a way that nontechnical users understand. Good Communication skills are mandatory.

**Venue :**

CVR College of Engineering,  
Vastunagar, Mangalpalli (V), Hyderabad.

**Note:** Carry your College ID Card, Photo ID Proof and xerox of all certificates without fail.

**Bus Routes:**

**BUS NO:33 (DRIVER MOB:9177770023) STARTING TIME: 7.30 AM SANGEETH – TARNAKA –HABSIGUDA –UPPAL –NAGOLE – LB NAGAR- SAGAR X ROAD – HASTINAPURAM- B N REDDY- CVR COLLEGE**

**BUS NO:12 (DRIVER MOB:9849286951) STARTING TIME: 7.50 AM KOTI – CHADARGHAT-NALGONDA X ROAD, DILSUKNAGAR –KOTHAPET-LB NAGAR- SAGAR X ROAD – HASTINAPURAM- B N REDDY- CVR COLLEGE**